

# **COMMUNITY RESOURCE GUIDE**

## **TABLE OF CONTENTS**

EMERGENCY RESOURCES.....	3
FAMILY SERVICES.....	5
FOOD ASSISTANCE.....	8
EMPLOYMENT.....	9
FINANCIAL AID RESOURCES.....	10
CLOTHING.....	12
TRANSPORTATION.....	13
DISABILITY SERVICES.....	14
MENTAL HEALTH SERVICES.....	16
DENTAL/VISION/HEARING/SPECIALTY CARE.....	19

HEALTHCARE ASSISTANCE.....21

HOUSING AND SHELTER..... 25

RESIDENTIAL IN-PATIENT PROGRAMS.....28

OUT-PATIENT/TRANSITIONAL/HALFWAY HOUSES.....30

# **EMERGENCY RESOURCES**

## **Crisis Support Services of Nevada**

988 Call or Text 24/7

775 221-7600 (Sexual Assault Help Line) or text SASS to 83963

[www.cssnv.org](http://www.cssnv.org)

Confidential support for Depression & Suicide, Sexual Assault, Domestic Violence, Substance Use Disorder; after-hours Child and Vulnerable Abuse reporting

## **Domestic Violence Resource Center:**

775 329-4150

24 Hour Hotline for Domestic Violence

[domesticviolenceresourcescenter.org](http://domesticviolenceresourcescenter.org)

## **Nevada211**

211 or 866-535-5654

[www.nevada211.org](http://www.nevada211.org)

Human Services-Shelter, Food, Counseling, Healthcare and Childcare Services

## **Safe Embrace**

775 322-3466

[safeembrace.org](http://safeembrace.org)

24 Hour Crisis Hotline-Domestic/Sexual Violence, Sexual Assault, Trafficking

## **State of Nevada Aging and Disability Services Division/Adult Protective Services**

888-729-0571

[adsd.nv.gov](http://adsd.nv.gov)

Reports/Investigations of abuse, neglect, exploitation, and isolation of individuals 18+

## **Washoe County Human Services Agency**

Reporting Office: 1 833 900 SAFE (7233)

350 S. Center St., Reno

[www.washoecounty.us/hsa/childrens\\_services/child\\_protective\\_services](http://www.washoecounty.us/hsa/childrens_services/child_protective_services)

Reports/Investigations of child abuse or neglect

# **LAW ENFORCEMENT**

**Emergencies:** Police, Ambulance, Fire: ..... 911

**Reno Police Department:** 775 334-2175  
455 E. 2nd St.

**RPD Victim Advocate** 775 657-4519

**Sparks Police Department:** 775 353-2231  
1701 E. Prater Way, Sparks

**SPD Victim Advocate:** 775 353-2217

**Washoe County Sheriff's Office:** 775 328-3001  
911 Parr Blvd., Reno

**WCSO Victim Advocate:** 775 325-6454

# **FAMILY SERVICES**

## **Catholic Charities of Northern Nevada**

775 322-7073

500 E. 4th St. Reno

[www.ccsnn.org](http://www.ccsnn.org)

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; thrift store; transitional housing; immigration.

## **Child Find Project – Washoe County School District**

775 327-0685 / 775 789-4665

240 S Rock Blvd, Reno

[www.washoeschools.net](http://www.washoeschools.net)

An evaluation center to determine if a child between the ages of 3-5 has a learning delay to include, among other things, a developmental delay, speech delay, or cognitive delay.

## **The Children’s Cabinet**

775 856-6200

1090 S. Rock Blvd, Reno

[www.childrenscabinet.org](http://www.childrenscabinet.org)

Childcare Financial Assistance, Finding Child Care, Wraparound Support, Family Counseling, Food Market, Parent Education & Support Services, Youth Mental Health First Aid, Connect with your Teen, Early Childhood Community Health Worker, Parenting Classes.

## **Community Health Alliance**

775 329-6300.

1055 South Wells Ave #120, Reno (primary clinic)

[www.chanevada.org](http://www.chanevada.org)

Pharmacy 775 336-3035- Monday-Friday 8-5:30

Prescription Food Pantry – Monday-Friday 8-5 (closed 12-1). Medicaid & Sliding fee scale.

## **Community Services Agency**

775-786-6023

1090 E 8<sup>th</sup> St., Reno

[www.csareno.org](http://www.csareno.org)

Affordable Housing Services, Head Start, Energy Efficiency, Victim Advocacy Program, Employment Assistance and Training, Free Income Tax Preparation

**Division of Welfare and Supportive Resources**

775-684-7200

4055 South Virginia St. Reno

775-824-7400

630 Greenbrae Dr. Sparks

[dwss.nv.org](http://dwss.nv.org)

**The Downing Counseling Clinic**

775 682-5515

1664 N Virginia St. University of Nevada, Reno

[unr.edu/education/research/centers-and-student-resources/downing-clinic](http://unr.edu/education/research/centers-and-student-resources/downing-clinic)

Hours: Monday-Thursday 10-7 Friday 10-5

Individual counseling; couples counseling; family therapy; play therapy; consultations; referrals.

All sessions are conducted by graduate students. Sliding fee scale

**Family Resource Centers**

[www.washoeschools.net](http://www.washoeschools.net)

Call to set up an appointment at 775-204-1408 for all sites.

Information and referrals for families with children. Basic Needs, SNAP/Medicaid/Resource & Referrals, Energy Assistance and Application Assistance

Sun Valley/ Spanish Springs Ext. 1

Sparks/Northwest Reno Ext. 2

Central/South Reno Ext. 3

North Valleys Ext. 4

Northeast Reno Ext. 5

**Nevada Early Intervention Services**

775-688-1341

2667 Enterprise Rd., Reno

[www.dhhs.nv.gov/programs/idea/early\\_intervention\\_programs/](http://www.dhhs.nv.gov/programs/idea/early_intervention_programs/)

Assessment and treatment for children birth to 3 with developmental delay or disabilities and their families. Developmental specialist; speech therapy; occupational therapy; physical therapy; dietician/nutrition; developmental pediatrician; Medicaid; if eligible, no charge to families

**Northern Nevada Child and Adolescent Services**

775 688-1600

2655 Enterprise Rd., Reno

[www.dcf.nv.gov/Programs/CMH](http://www.dcf.nv.gov/Programs/CMH)

Ages 0-18. Counseling for children with emotional or behavioral problems. Therapeutic services to include individual therapy; psychiatric services, Accept Medicaid; No cost for uninsured.

**Project ASSIST**

1-800-522-0066

[www.dhhs.nv.gov/programs/idea/projectassist/](http://www.dhhs.nv.gov/programs/idea/projectassist/)

Early intervention resource directory for: Parent Support Groups, Respite, Screening, Diagnosis or Assessment, Early Intervention Programs for Infants & Toddlers, Education, Health and Social Service Agencies, Physical, Occupational, Speech & Language Therapy, Counseling and Psychological Services, Financial & Legal Assistance

**Washoe County Child Services Agency/Child Protective Services**

Reporting Number: 1 833 900 SAFE

350 S. Center St., Reno

[www.washoecounty.us/hsa/childrens\\_services/child\\_protective\\_services](http://www.washoecounty.us/hsa/childrens_services/child_protective_services)

Reports/Investigations of child abuse or neglect

**Washoe County Health District**

775-328-2400

1001 East Ninth St. Reno

Immunizations, Maternal, Child & Adolescent Health, Sexual Health & Women, Infants & Children (WIC) programs

**Washoe County School District**

775-348-0200

425 E 9th St., Reno

[www.washoeschools.net](http://www.washoeschools.net)

**Willow Springs Center**

775-858-3303

690 Edison Way, Reno

<https://willowspringscenter.com>

Residential program for youth ages 12-17 who struggle with emotional, behavioral, and mental health challenges.

# **FOOD ASSISTANCE**

## **Food Bank of Northern Nevada**

775-331-3663

550 Italy Dr. Reno

[www.fbnn.org](http://www.fbnn.org)

## **Food Stamps/SNAP Benefits**

### **Division of Welfare and Supportive Resources**

775-684-7200

4055 South Virginia St. Reno

775-824-7400

630 Greenbrae Dr. Sparks

[dwss.nv.gov/SNAP/Food/](http://dwss.nv.gov/SNAP/Food/)

## **St. Vincent's Dining Room**

325 Valley Road, Reno

Free hot lunch Daily at 11:30

## **St. Vincent's Food Pantry**

775 786-5266

500 E Fourth St. Reno

[www.ccsnn.org/pages.food-pantry](http://www.ccsnn.org/pages.food-pantry)



# **EMPLOYMENT**

## **Day Labor Office**

775-687-6899

420 Galletti Way, Reno

[detr.nv.gov](http://detr.nv.gov)

Registration 6:00am – 3:00pm Mon. – Fri. only; paid daily; no fee; employment/income verification available

## **JOIN (Job Opportunities in Nevada)/ Nevada Jobconnect**

775-284-9600

4001 S. Virginia St. Ste. H, Reno

[www.join.org](http://www.join.org)

Non-profit job training agency to help individuals gain skills to become employable in the local labor market; focus is on occupation-specific training that is offered in our community.

## **Labor Finders**

775 331-1677

440 S Rock Blvd., Sparks

[www.laborfinders.com](http://www.laborfinders.com)

Temporary employment; paid daily; no fee; employment/ income verification available.

## **PeopleReady**

775 827-2010

523 E. Prater Way Sparks

[www.peopleready.com](http://www.peopleready.com)

Temporary employment; no fee; paid daily; employment/ income verification available.

## **Sierra Nevada Job Corp Center**

775-789-1000

14175 Mt Charleston St, Reno

[www.sierranevada.jobcorps.gov](http://www.sierranevada.jobcorps.gov)

Low-income requirements to qualify; ages 16-24; vocational and High School training; provide vocational training for specific job skills such as automotive, culinary and welding.

## **State of Nevada- DETR- Vocational Rehabilitation**

775-823-8100

1325 Corporate Blvd., Reno

<http://detr.state.nv.us>

Assist mentally, physically, or emotionally disabled individuals with resumes, and job searching, working independent.

# **FINANCIAL AID RESOURCES**

## **Catholic Charities of Northern Nevada: The St. Vincent's Programs**

775-322-7073

500 E. 4th St. Reno

[www.ccsn.org](http://www.ccsn.org)

ID's and Bus Passes, Housing Assistance and Birth Certificates, Benefit Enrollment Services (SNAP, Medicaid and Energy Assistance), Food Pantry, Immigration Legal Services, Wellness and Vaccines and St. Vincent's Dining Room.

## **Community Services Agency**

775-786-6023

1090 E 8<sup>th</sup> St., Reno

<https://www.csareno.org>

Affordable housing for eligible seniors, families, and other individuals. Head Start; Early Head Start, Energy Efficiency; Employment Assistance and Training; Free Income Tax Preparation; Stabilization services (TANF, SNAP, WIC, food pantries, affordable housing, youth services, veteran's services, early childhood and adult education, affordable childcare).

## **Credit Repair Solutions, LLC**

775-600-7614

[www.creditrepairreno.com](http://www.creditrepairreno.com)

Credit monitoring, Credit repair, Early warnings removal, financial education, Identity theft protection, and Credit consultation.

## **Department of Veterans Affairs**

775-786-7200

1201 Corporate Blvd., Reno

<https://www.mobile.va.gov>

Readjustment Counseling Service; veterans Services; VA pension and other benefit information.

## **Division of Welfare and Supportive Services**

### **Food Stamps/SNAP Benefits**

775-684-7200

4055 South Virginia St. Reno

775-824-7400

630 Greenbrae Dr. Sparks

<https://dwss.nv.gov/>

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

**Energy Assistance Program (EAP)**

775-684-0730

[www.dwss.nv.gov](http://www.dwss.nv.gov)

**Family Resource Centers**

[www.washoeschools.net](http://www.washoeschools.net)

Call to set up an appointment at 775-204-1408 for all sites.

Information and referrals for families with children. Basic Needs, SNAP/Medicaid/Resource & Referrals, Energy Assistance and Application Assistance

Sun Valley/ Spanish Springs Ext. 1

Sparks/Northwest Reno Ext. 2

Central/South Reno Ext. 3

North Valleys Ext. 4

Northeast Reno Ext. 5

**Reno-Sparks Indian Colony**

405 Golden Lane Reno

775 329-5071

<http://www.rsic.org>

Indian general assistance; must be registered in federally recognized tribe; Child protective services; Adult protective services, adult guardianship, foster care licensing, Fiduciary, Indian General Assistance, Crisis relief and Professional case management services and referrals.

**Salvation Army Social Services**

775 688-4555

1931 Sutro St. Reno

[www.reno.salvationarmy.org](http://www.reno.salvationarmy.org)

**Social Security Administration**

800-775-1213

1170 Harvard Way Reno

<https://www.secure.ssa.gov/>

For online services: <https://www.ssa.gov/onlineservices>

Supplemental Security Income (SSI); Social Security Disability (SSDI) and Medicare.

**Victim Services Unit**

775 334-2175

455 E. Second St. Reno

[www.renopa.com](http://www.renopa.com)

# **CLOTHING**

## **Assistance League of Reno-Sparks**

775-329-1584

1701 Vassar St. Reno

[www.renosparks.assistanceleague.org](http://www.renosparks.assistanceleague.org)

Operation School bell provides students from families living in poverty and very low income.

## **Catholic Charities of Northern Nevada: The St. Vincent's Programs**

775-322-7073

500 E 4<sup>th</sup> St. Reno

[www.ccsn.org](http://www.ccsn.org)

Thrift store for anyone

## **Good Shepherd's Clothes Closet**

775-348-0605

540 Greenbrae Dr., Sparks

[www.gsccreno.org](http://www.gsccreno.org)

Free clothes with certain limitations. ID is only criteria required. Allowed to shop every 30 days.

## **The Salvation Army Family Store & Donation Center**

775-688-4559

1925 Sutro St. Reno

[www.reno.salvationarmy.org/reno/thrift-stores/](http://www.reno.salvationarmy.org/reno/thrift-stores/)

Clothing, furniture, and household items.

## **Thrift Depot**

775-786-4499

575 E 4<sup>th</sup> St., Reno

[www.rsgm.org/thrift-stores](http://www.rsgm.org/thrift-stores)

# **TRANSPORTATION**

## **Greyhound Bus Line**

800-231-2222

1421 Victorian Ave, Sparks

<https://greyhound.com>

## **Northern Nevada Center for Independent Living**

775-353-3599

999 Pyramid Wy, Sparks

[www.nncil.org](http://www.nncil.org)

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars). No cost but must have self-identified disability that substantially impacts daily living.

## **Reno Bike Project**

775-323-4488

216 E Grove St., Reno

[www.renobikeproject.org](http://www.renobikeproject.org)

Can provide bikes to community members in need to assist with transportation challenges.

## **RTC ACCESS**

775-348-0477 X2

[www.rtcwashoe.com](http://www.rtcwashoe.com)

Paratransit services providing door-to-door, prescheduled transportation for people who meet the eligibility criteria of the Americans with Disabilities Act.

## **RTC Ride/ACCESS**

775-348-7433

2050 Villanova Dr. Reno

[www.rtcwashoe.com/public-transportation](http://www.rtcwashoe.com/public-transportation)

# **DISABILITY SERVICES**

## **Division of Welfare and Supportive Services**

### **Food Stamps/SNAP Benefits**

775-684-7200

4055 South Virginia St. Reno

775-824-7400

630 Greenbrae Dr. Sparks

<https://dwss.nv.gov/>

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

### **More to Life Adult Day Health Center**

775-358-1988

1963 E. Prater Way, Sparks

<http://www.adultdaycarereno.com>

Adult Day Health Center which provides group care for dependent adults during the day; for adults 18+.

### **Northern Nevada Center for Independent Living**

775-353-3599

999 Pyramid Way, Sparks

<http://www.nncil.org>

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars). No cost, but must have self-identified disability that substantially impacts daily living

### **Restart**

775-324-2622

1095 East Taylor St. Reno

<http://www.restartreno.org/>

Mental health & client support center; Emergency Assistance Homeless Prevention; Outreach; Supportive Housing, Education and Prevention.

**Sierra Regional Center**

775-687-2600

480 Galletti Way Bldg 8D, Reno

<http://mhds.nv.gov>

Diagnosis and assessment of eligibility and help plan, access, coordinate and monitor the services and supports that are needed because of a developmental disability.

**Social Security Administration**

800-775-1213 or 888-808-5481

1170 Harvard Way Reno

<https://www.secure.ssa.gov/>

For online services: <https://www.ssa.gov/onlineservices>

Supplemental Security Income (SSI); Social Security Disability (SSDI) and Medicare.

**State of Nevada- DETR- Vocational Rehabilitation**

775-823-8100

1325 Corporate Blvd., Reno

<http://detr.state.nv.us>

Assessment & employment retraining for men and women with disabilities; referrals for medical aids if needed for employability; assistance with resumes and job searching.

# **MENTAL HEALTH SERVICES**

## **Behavioral Health Solutions**

702-608-1976

645 Sierra Rose Dr Ste 105B, Reno

[www.bhs.health](http://www.bhs.health)

Using telehealth and In-Person services to bring services to anyone experiencing social, emotional, mental, or behavioral challenges.

## **Compassionate Friends**

775-750-7005

1070 W Plumb Ln., Reno

<http://www.compassionatefriends.org>

Non-profit. Parent and sibling grief support group for families who have lost a child (of any age).

## **Crisis Support Services of NV (formerly - Crisis Call Center)**

(775) 784-8085 –Business office

(775) 784-8083 - fax

1-800-873-8255 (24-hour crisis line)

Text CARE to 839863

[info@crisiscallcenter.org](mailto:info@crisiscallcenter.org)

<http://cssnv.org>

Statewide resource directory; sexual assault and suicide prevention, rape crisis center, after-hours child and elder abuse reporting, domestic violence, stalking, survivors support groups; grief counseling referrals.

## **Downing Counseling Clinic**

775-682-5515

UNR William Raggio Bldg. Room 3007

The Clinic follows the University calendar and is closed during university breaks.

[www.unr.edu/education/centers/downing-clinic](http://www.unr.edu/education/centers/downing-clinic)

Individual counseling, couples counseling, family counseling, play therapy, consultation, referrals, sliding fee scale for services; adults; children ages 3+; no Medicaid or Medicare.

## **Family Behavioral Health**

775-378-2775

438 Pyramid Way, Sparks

<http://fbhnv.com>

Services include Assessments, Therapy, Basic Skills Training and Psychosocial Rehabilitation (PSR), Peer Support, and Crisis Intervention Services. Services are outpatient and provided in the recipients' natural environment (home, kinship care, foster care), and in the community (school, after school program etc.).



**Family Counseling Service of Northern Nevada**

775-329-0623

1475 Terminal Way Reno

[www.fcsnv.org](http://www.fcsnv.org)

Marriage, family counseling, substance abuse, sexual abuse, Medicare, Medicaid, insurance, sliding fee scale and payee services.

**Health Care for Homeless Veterans**

775-324-6600

350 Capitol Hill, Reno

[www.reno.va.gov](http://www.reno.va.gov)

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless or at risk of becoming homeless. Services include Walk-In Clinic, Showers, Laundry, Food Items, Clothing, Resources, Transitional/Residential Treatment Programs, Permanent Housing through HUD-VASH, Veterans Justice Social Workers, and vocational assistance.

**Northern Nevada Adult Mental Health Services (NNAMHS)**

775-688-2001

480 Galletti Way, Sparks

[http://dpbh.nv.gov/Programs/ClinicalCAP/Location/Northern Nevada Adult Mental Health Locations](http://dpbh.nv.gov/Programs/ClinicalCAP/Location/Northern_Nevada_Adult_Mental_Health_Locations)

Adults only, inpatient/outpatient services, Medicaid, Medicare, sliding fee scale. No VA insurance.

**Reno ReStart**

775-324-2622

1095 East Taylor St. Reno

[www.restartreno.org](http://www.restartreno.org)

Mental health & client support center; Homeless Prevention; Outreach; Supportive Housing, Employment Services, Education and Referrals

**Senior Bridges Behavioral Health**

775-356-4071

2375 E. Prater Way, Sparks

[www.nnmc.com/services/senior-bridges-behavioral-health](http://www.nnmc.com/services/senior-bridges-behavioral-health)

Adults 50+ with behavioral issues related to dementia due to Alzheimer's and Parkinson's disease, Major Depression, Suicidal Thoughts, Sleep Disorders, Psychosis, Schizophrenia, Bipolar Disorder, Anxiety and agitation and substance use disorder. Medicare, Medicaid, and other insurance.

**Stacie Mathewson Behavioral Health & Addiction Institute (Renown)**

775-982-5000

85 Kirman Ave Ste. 100-200 Reno

[www.renown.org](http://www.renown.org)

Outpatient, partial hospitalization, adults, adolescents, chemical dependency/ psychiatric services, medication management, psychological testing, Medicare, Medicaid, insurance, free assessments, medication management, individual or family therapy, issue-specific group counseling. Specialized care for mental health and substance abuse challenges through individual, couples, family, and group counseling as well as medication treatment.

**WC Health/Well Care Behavioral and Medical Clinic**

775-538-6400

850 Mill St. Ste. 100-101, Reno

[www.behavioralhealthnv.org](http://www.behavioralhealthnv.org)

Comprehensive care to include Psychiatry, Therapy, Basic Skills Training (BST) & Psychosocial Rehab (PSR), Case Management, Primary Care & Women's Health, Housing and Transportation.

# **DENTAL/VISION/HEARING/SPECIALTY CARE**

## **Community Health Alliance**

775-329-6300

Multiple locations

[www.chanevada.org](http://www.chanevada.org)

Primary Care & Family Medicine, Pediatric Care, Low-Cost Pharmacies, Dental Care and Behavioral Health.

## **Liberty Dental**

[www.client.libertydentalplan.com](http://www.client.libertydentalplan.com)

866 609-0418

TTY (877) 855-8039

Dental services for Nevada Medicaid members.

## **Northern Nevada Center for Independent Living**

775-353-3599

999 Pyramid Way, Sparks

[www.nncil.org](http://www.nncil.org)

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars). No cost but must have self-identified disability that substantially impacts daily living.

## **Pritchett Eye Care Associates**

Main Office 775-359-2020

Multiple locations in Reno & Sparks

[www.pritchetteyecare.com](http://www.pritchetteyecare.com)

Offering comprehensive medically based eye care for a variety of vision related needs.

## **Reno VA Medical Center**

775-786-7200

975 Kirman Ave., Reno

Main campus provides primary care and specialty health services, including mental health, nutrition and more for eligible members.

## **Salvation Army Thrift/Social Services**

775 688-4555 Option #2

1931 Sutro St., Reno

[www.reno.salvationarmy.org](http://www.reno.salvationarmy.org)

Bread & Pastries, Food Pantry, Clothing Vouchers, Furniture Vouchers, Diapers/Formula, Vision/Dental and Prescription Programs, Utility, Rental and Shelter Assistance.

**Services for the Blind/Visually Impaired**

775-687-6860

1325 Corporate Blvd., Reno

Referrals (Nevada State Vocational Rehabilitation) for vision aids, if needed for employability;  
Older Blind program for seniors 55+; canes; magnifying glasses.

**Sierra Eye Associates**

775-329-0286

950 Ryland St., Reno & 1895 Plumas St. Ste. 1 Reno

[www.sierraeyeassociates.com](http://www.sierraeyeassociates.com)

Offering services for Cataracts, Glaucoma, Retina and Pediatric eye issues. Main campus provides primary care and specialty health services, including mental health, nutrition and more for eligible members.

**Truckee Meadows Community College Dental Hygiene Program**

775-673-8247

Truckee Meadows Community College 7000 Dandini Blvd., RDMT 415, Reno

[www.tmcc.edu](http://www.tmcc.edu)

**EAR, NOSE & THROAT****AdvancedENT Sinus Center**

775-852-3624

10735 Double R Blvd., Reno

[www.myrenoent.com](http://www.myrenoent.com)

**Reno Ear Nose & Throat**

775-323-2157

900 Ryland St., Reno

[www.renoentspecialists.com](http://www.renoentspecialists.com)

**Silver State ENT**

775-571-1275

501 Hammill Ln., Reno

[www.silverstateent.com](http://www.silverstateent.com)

# **HEALTHCARE ASSISTANCE**

## **Access to Healthcare Network**

775-385-2345

4001 S. Virginia St, Reno Town Mall, Suite F, Reno

[www.accesstohealthcare.org](http://www.accesstohealthcare.org)

Medical discount program for those that are uninsured, underinsured, and qualified based off income and household size. Discounts on medical/dental/and vision services; Women's Health Connection for women over 40 – pelvic exam, pap smear, breast exam. Monthly membership fee between \$40-45 per month; free colon cancer screening 50-64 years old who qualify.

## **Care Chest**

775-829-2273

7910 N. Virginia St., Reno

[www.carechest.org](http://www.carechest.org)

Medical equipment and supplies, Prescription Assistance, Diabetic Supplies, Supplemental Medical Nutrition, Incontinence Protection, Independent Living and CARE loans program for disabled individual to purchase assistive equipment for home installation as well as lice program for school aged children and resources and referrals. No charge if eligible; services provided to those that are uninsured or underinsured.

## **Community Health Alliance**

Medical and Behavioral Health 775-329-6300

Pharmacy 775-870-4301

WIC 775-870-4343

[www.chanevada.org](http://www.chanevada.org)

Services include preventative medicine, dental services, behavioral health, women's health, immunizations, WIC and Nutrition counseling. Accepts ALL Medicaid and Medicare, uninsured and underinsured.

Locations:

Center for Complex Care

330 Crampton St. Reno

Nell J. Redfield Health Center, Neil Road

3915 Neil Road, Reno

Nell J. Redfield Health Center, Sun Valley

5055 Sun Valley Blvd Suite 100, Sun Valley

North Valleys Health Center

280 Vista Knoll Pkwy Ste 107, Reno

Sparks Health Center  
2244 Oddie Blvd, Sparks

Wells Ave. Health Center  
1055 S Wells Ave, Reno

**Division of Welfare and Supportive Services**

**Food Stamps/SNAP Benefits**

775-684-7200

4055 South Virginia St. Reno

775-824-7400

630 Greenbrae Dr. Sparks

<https://dwss.nv.gov/>

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

**Health Care for Homeless Veterans**

775-324-6600

350 Capitol Hill, Reno

[www.reno.va.gov](http://www.reno.va.gov)

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless or at risk of becoming homeless. Services include Walk-In Clinic, Showers, Laundry, Food Items, Clothing, Resources, Transitional/Residential Treatment Programs, Permanent Housing through HUD-VASH, Veterans Justice Social Workers, and vocational assistance.

**Nevada Diabetes Association:**

775-856-3839

115 Casazza Dr. Reno

[www.diabetesnv.org](http://www.diabetesnv.org)

The mission of the Nevada Diabetes Association and California Diabetes Association is to improve the lives of children and adults affected by diabetes through prevention, education, and service. Nevada Diabetes Association offers camp programs, diabetes support programs, diabetes seminars/workshops, printed and electronic diabetes educational resources, emergency insulin and diabetes supply programming.

**Nevada Health Link**

800-547-2927

[www.nevadahealthlink.com](http://www.nevadahealthlink.com)

Helps you find an affordable health insurance plan to fit your needs and your budget.

**Nevada Urban Indians**

775-788-7600

9480 Gateway Dr. Suite 100 Reno

Provides Medical Clinic, Diabetes Care, Mental Health, Native Connections, Substance Abuse and Victim Services

**Northern Nevada HOPES**

775-786-4673

580 W. 5<sup>th</sup> St., Reno

[www.nnhopes.org](http://www.nnhopes.org)

A nonprofit community health center that offers integrated medical care and wellness services. Offering Intensive Outpatient Program, Harm Reduction, LGBTQ Support, Medication-Assisted Treatment (MAT), Sexual Health& Testing and Teen Health.

**Planned Parenthood Fifth Street Health Center**

775-688-5555

455 West 5th St., Reno

[www.plannedparenthood.org](http://www.plannedparenthood.org)

Abortion, Birth Control, HIV Services, Men's Health Care, Morning-After Pill, Pregnancy Testing & Services, STD Testing, Treatment & Vaccines, Transgender Hormone Therapy and Women's Health Care.

**Real Choices Women's Center**

775-826-5144

853 Haskell St. Reno

[www.realchoicesnv.org](http://www.realchoicesnv.org)

Free Pregnancy Testing, Consultation and Parenting Education. Infant/ maternity clothes (for those enrolled in "earn by you learn program"), After Abortion Support and resources.

**Reno Cancer Foundation**

775-329-1970

1155 Mill St. C-14, Reno

[www.renocancerfoundation.org](http://www.renocancerfoundation.org)

Must leave voicemail. 24-hour answer line; provides limited financial assistance to needy cancer patients. Assistance is designed to help with living costs, i.e., rent, emergency food, insurance, transportation, etc.

**Reno-Sparks Tribal Health Center**

775-329-5162

1715 Kuenzli St., Reno

[www.rsic.org](http://www.rsic.org)

Medical clinics (including optometry and dentistry), behavioral health, substance abuse, pharmacy, chiropractor and radiology, diabetes wellness center, must provide proof of enrollment in a federally recognized tribe.

**Reno VA Medical Center**

888-838-6256

975 Kirman Ave. Reno

[www.va.gov](http://www.va.gov)

**Senior Care Plus**

775-982-3112

10315 Professional Circle, Reno

[www.seniorcareplus.com](http://www.seniorcareplus.com)

A Medicare Advantage plan for Nevada residents in Carson City, Clark, Nye and Washoe Counties.

**Social Security Administration**

800-775-1213

1170 Harvard Way Reno

<https://www.secure.ssa.gov/>

For online services: <https://www.ssa.gov/onlineservices>

Supplemental Security Income (SSI); Social Security Disability (SSDI) and Medicare.

**UnitedHealthcare Medicare Focus (Formerly Senior Dimensions)**

866-413-5305

[www.uhc.com](http://www.uhc.com)

Also known as Medicare Part C, which combines original Medicare (Parts A&B). Provides additional benefits like dental, hearing and vision.

**Washoe County Health District**

775-328-2400

1001 East 9<sup>th</sup> St., Reno

[www.nnph.org](http://www.nnph.org)

Community and Clinical Health Services focuses on disease prevention, community and individual education and wellness. Programs include Chronic Disease Prevention, Immunizations, Maternal Child Health, Tuberculosis, WIC and Sexual Health to include Family Planning, HIV & STD services.

**WC Health/Well Care Behavioral and Medical Clinic**

775-538-6400

850 Mill St. Ste. 100-101, Reno

[www.behavioralhealthnv.org](http://www.behavioralhealthnv.org)

Comprehensive care to include Psychiatry, Therapy, Basic Skills Training (BST) & Psychosocial Rehab (PSR), Case Management, Primary Care & Women's Health, Housing and Transportation.



# **HOUSING AND SHELTER**

## **Awaken**

775-393-9183

433 Spokane St. Reno

[www.awakenreno.org](http://www.awakenreno.org)

Provides support to individuals who have been impacted by commercial sexual exploitation through our Drop-in Center, housing, and comprehensive case management services. Program includes education, therapy, mentorship, employment, and housing assistance.

## **Battle Born Housing Plus**

775-870-4050

395 Gould St. Reno

[battlebornhousingplus@ccsnn.org](mailto:battlebornhousingplus@ccsnn.org)

A sober community for low-income individuals who need wraparound services including case management, substance abuse counselling, onsite drug and alcohol testing, behavioral health support, employment support/work opportunities and other tools.

## **Nevada Cares Campus**

775-329-4141

1800 Threlkel St. Reno

Shelter for adults which includes bathroom and shower units. Case management and wrap around services provided.

## **City of Reno Housing Authority**

775-329-3630

1525 East 9th St. Reno

[www.renoha.org](http://www.renoha.org)

Federally funded program that provides subsidized housing assistance through programs such as Housing Choice Voucher, Public Housing, Project Based Voucher and others.

## **Community Services Agency**

775-786-6023

1090 E 8<sup>th</sup> St. Reno

[www.csareno.org](http://www.csareno.org)

Affordable housing to eligible seniors, families and other individuals.

**Domestic Violence Resource Center (Formerly known as CAAW)**

775-329-4150

1735 Vassar St., Reno

[www.caaw.org](http://www.caaw.org)

Provides free confidential services to bring an end to family violence by providing individuals and families with a step-by-step path to safer and healthier living through individualized service plans as well as the caring support victims need.

**Eddy House**

775-384-1129

888 Willow St. Reno

[www.eddyhouse.org](http://www.eddyhouse.org)

Services for homeless and at-risk youth. 18-24 years of age to include counseling, workforce development and a wide array of wrap-around supportive services.

**Hope Spring**

775-786-4673 ext. 3500

1920 E 4<sup>th</sup> St., Reno

[www.nnhopes.org/hopesprings](http://www.nnhopes.org/hopesprings)

Bridge housing program for individuals who are currently homeless or at risk of becoming homeless. Offers behavioral health programming which lasts 4-6 months. Offers resources and services to assist individuals into permanent housing. Must not have any serious violent charges or evictions on their record. Must not have any pending cases or pretrial awaiting sentencing. Anyone with substantial debts and/or financial obligations outstanding would limit housing approval such as collections, restitution or liens against them.

**Nevada Youth Empowerment Project**

775-747-2073

1369 Faland Way, Reno

A 9–18-month Community Living Program for women ages 18-24. Providing basic needs like housing and food to skills and training like problem solving, time management, grocery shopping and budgeting through structure and direction. Successful graduates of the program may transition to the next level Housing Program.

**Our Place (Women/Family Shelter)**

775-327-7501

605 S. 21<sup>st</sup> St Sparks

A low-barrier emergency shelter for Women and Families which offers wrap-around services through collaboration with case management and peer-led services. There are separate wings equipped to accommodate women with pets, those who are working, senior, and more.

**Reno-Sparks Indian Housing**

775-785-1300 x4391

9055 Eagle Canyon Dr. Sparks

<http://www.rsic.org/rsic-services/housing>

Office Hours: 8:00am-5:00pm Monday through Friday

Housing assistance for individuals enrolled with Reno Sparks Indian Colony. Programs include affordable rental housing, lease-to-purchase homes and advice and technical assistance on paid-off homes that have maintenance and repair issues.

**Restart**

775-324-2622

1095 East Taylor St. Reno

<http://www.restartreno.org/>

Mental health & client support center; Emergency Assistance Homeless Prevention; Outreach; Supportive Housing, Education and Prevention.

**Safe Embrace**

775-324-3766

24-Hour Helpline 775-322-3466

220 S Rock Blvd Ste 7., Reno

[www.safeembrace.org](http://www.safeembrace.org)

Domestic and sexual violence intervention and prevention programs to include Emergency Relocation/Housing, Therapy, Support Groups Transitional Housing and Outreach

**Village on Sage Street**

775-499-5198

[www.voa-ncnn.org](http://www.voa-ncnn.org) to apply online

Must be 18+ and have an income of at least \$1200 per month and not more than \$3465 per month. The rent is \$555 per month with a \$555 required deposit. The community is comprised of single-occupancy units with a bed, closet, desk and television. There is an onsite laundry, meeting and recreation spaces. Must apply only for the initial intake.

# Residential and Inpatient Programs

## **Bristlecone Family Resources**

775-954-1400

704 Mill St. Reno

[www.bristleconereno.com](http://www.bristleconereno.com)

Four to six-week residential program for substance abuse and problem gambling for men and women. Requires a substance abuse evaluation completed prior to admission by a private evaluator. Transitional living is offered at a weekly rate.

## **Empowerment Center**

775-853-5441

7400 S Virginia St. Reno

[www.empowermentcenternv.org](http://www.empowermentcenternv.org)

A 120-day program for women with drug and/or alcohol addiction. Must be willing to actively participate in treatment requirements and participate in a 12-step recovery program. Provides comprehensive addiction treatment practices including Addiction Cycle Education, Stress Management, Group/Individual therapy Coping Skill Building and Trauma-Informed Care.

## **New Frontier**

775-423-1412

1490 Grimes St. Fallon

[www.newfrontiernv.us](http://www.newfrontiernv.us)

A 45-day inpatient treatment program for men and women with drug and/or alcohol addiction. This is a non-smoking program. Outpatient treatment is an option after successful completion of inpatient program. Transitional living is an option up to a 6-month stay.

## **Ridge House**

775-322-8941

900 W 1<sup>st</sup> St., Reno

[www.rhdraft.com](http://www.rhdraft.com)

Residential facility with MAT programming, Counseling, Case Management/Service Coordination, Peer Support Groups and mentoring peer support along with Life Skills Training, Job Skills development, Career Training and Education/referrals to community services as well as an Intensive Outpatient Program.

**Vitality Center- Elko Nv**

775-934-8537

3740 Idaho St., Elko

[www.vitalityunlimited.org](http://www.vitalityunlimited.org)

30-day intensive residential substance abuse treatment program for men and women with drug and/or alcohol addictions. The option of transitional living after successful completion of the inpatient program is based on acceptance and availability. Can treat clients with some health issues and co-occurring disorders. Approval is determined on a case-by-case basis. Vitality requests a co-pay of \$1000 towards treatment costs in addition to the medical services fee of \$670 remaining charges can be set up on a payment plan. PLEASE NOTE: Vitality will take into consideration the clients request for facility however based on the information provided on the application and during the interview the Intake Coordinator will determine which facility will be the appropriate treatment fit in each case.

**Vitality – Carson**

775-934-8537

900 E Long -Carson City, NV

[www.vitalityunlimited.org](http://www.vitalityunlimited.org)

30-day intensive residential substance abuse treatment program for men and women with drug and/or alcohol addictions. The option of transitional living after successful completion of the inpatient program is based on acceptance and availability. Can treat clients with some health issues and co-occurring disorders. Approval is determined on a case-by-case basis. Vitality requests a co-pay of \$1000 towards treatment costs in addition to the medical services fee of \$670 remaining charges can be set up on a payment plan. PLEASE NOTE: Vitality will take into consideration the clients request for facility however based on the information provided on the application and during the interview the Intake Coordinator will determine which facility will be the appropriate treatment fit in each case.

# Outpatient and Transitional Housing

\*\*\*The following programs are not court ordered and will NOT help you get out of jail early. They are intended for those inmates who are interested in this type of program upon release from custody. Several of these programs require a down payment at the time of entry. \*\*\*

## **Battle Born Housing Plus**

775-870-4050

395 Gould St. Reno

[battlebornhousingplus@ccsnn.org](mailto:battlebornhousingplus@ccsnn.org)

A sober community for low-income individuals who need wraparound services including case management, substance abuse counselling, onsite drug and alcohol testing, behavioral health support, employment support/work opportunities and other tools.

## **Center for Behavioral Health**

775-829-4472

160 Hubbard Wy. Suite A. Reno

[www.bhgrecovery.com](http://www.bhgrecovery.com)

Comprehensive substance abuse treatment programs to assist people addiction to opiates using cognitive behavioral therapy in individual, group and family counseling formats.

## **Crossroads (Men & Women)**

775-328-2700

[www.ccsnn.org](http://www.ccsnn.org)

Email: [crossroads@washoecounty.gov](mailto:crossroads@washoecounty.gov)

Peer-led supportive living community providing recovery-centered alcohol and drug free housing and programming. Intensive case management, mental health or co-existing conditions, self-help groups & basic life skills programming.

## **Heaven Bound Lifestyle Center**

775-440-1728

[www.hblcreno.com](http://www.hblcreno.com)

A Christian based, transitional living environment for male ex-offenders who want to reintegrate into the community. Empowering men to obtain employment, attend 12-step programs, inspire a spiritual foundation, develop time and money management skills and teach how to set long and short term goals.

**Hosanna Home Transitional Living**

775-232-5416

[www.hosannahome.org](http://www.hosannahome.org)

A nine-month, faith-based program for women in transition. Must have 30 days of unforced sobriety. A monthly fee provides housing, food, case management, mentors, resource direction and weekly training classes offering anger management, conflict resolution, health awareness, victim awareness, financial counseling and budgeting and goal setting.

**Life Changes, Inc**

775-685-8145

[www.lifechangesinc.solutions](http://www.lifechangesinc.solutions)

A sober living home staffed with an on-site house manager, Peer Recovery Support Specialists in a home style environment. Providing a strong foundation of recovery, a sense of community, usable life skills, workforce development activities, support and guidance.

**Reno-Sparks Gospel Mission**

775-329-329-0485

355 Record St. Reno

[www.rsgm.org](http://www.rsgm.org)

Faith based, one-year inpatient work therapy treatment program for men and women recovering from drug and/or alcohol addiction. The program prefers that court cases are resolved prior to applying and only accepts court ordered inmates from Specialty Courts. No prior violent offenses and no sex offenders.

**Salvation Army**

775-688-4570

1931 Sutro St., Reno

[www.reno.salvationarmy.org](http://www.reno.salvationarmy.org)

Males only. Intensive, highly structured 6-month work therapy program for recovering from drug and/or alcohol addiction. Requires ability to lift at least 70 pounds as you will be working in the distribution center. Must be willing to make commitment to full length of program. Food, housing and clothing provided.

**Step I**

775-329-9830

1015 N Sierra St. Reno

[www.step1inc.org](http://www.step1inc.org)

Structured transitional housing for low- or no-income males with drug/alcohol or gambling addictions. Designed around the 12-step model of recovery. Must attend outpatient counseling. Fee of \$140 a week or \$500 per month.

**Step II**

775-787-9411

3700 Safe Harbor Wy., Reno

[www.step2reno.org](http://www.step2reno.org)

Residential/Outpatient/Transitional housing for women and their children in recovery from drug and alcohol dependency. The residential program is approximately 3 months. While in residential, clients attend recovery groups M-F and children can visit on weekends. The outpatient program is approximately 3 months – Client must have safe and sober, drug free place to live with adequate transportation and the ability to remain abstinent while attending recovery groups. Must complete either residential or outpatient program prior to progressing to the transitional living environment. The transitional program is approximately 6 months.

**Steps to New Freedom**

775-322-4002

210 Marsh St. Suite 100 Reno

Transitional housing for males (primarily prison re-entry). Minimum commitment of 6 months. Must submit to random drug testing. Must secure verified employment within 10 working days of arrival. Initial fees are \$500 for the first two weeks and \$165 each additional week. Can accommodate men on House Arrest.